



# Seacoast Utility Authority

## Flushing Campaign

January 13<sup>th</sup> -14<sup>th</sup> from 9 p.m. – 3 a.m.

Seacoast is conducting an area flush to maintain clean water pipelines in the distribution system. There is no public health issue, but the customers in this area are asked to eliminate or minimize the use of water while crews are flushing the mains to prevent the flush water from entering the customer's plumbing. This is planned as a two-day "uni-directional" flushing campaign to take place between 9 PM and 3 AM this Wednesday and Thursday (January 13 and 14). Flushing will begin with the mains on Avenue of the Masters and General Drive. When finished along the roadways, the flush campaign will focus on the following neighborhoods:

- Bentwood Rd. / Bannock Rd. / Bannock Ln. / Kintyre Ter. / Kintyre Rd. / Kintyre Ct.
- Lethington Rd. / St. Giles Rd. / St. Giles Ct. / Lochwick Rd. / Lochwick Ct.
- Ironwood (Ironwood Way)
- Villa D'Este
- Diamond Head Way / Monterey Blvd.
- Augusta Pointe Dr. / Pinehurst Way
- Monterey Point
- Glenngary Townhomes

There will be an unusual amount of Seacoast activity on local streets during this event. Several Seacoast pickup trucks and SUVs with headlights, flashers and strobes will be operating. Workers will be opening and closing valves and flushing fire hydrants throughout the area, and we expect that there will still be water standing in swales and on roadways the next morning. We do not plan to use auxiliary diesel powered equipment – just pickup trucks and SUVs – so there should not be any extraordinary noise beyond the sound of high velocity water flow, splashing, and vehicle doors opening and closing.

It is possible that on Thursday and Friday of this week, residents may notice some discoloration of their water. This is not harmful, may be nothing more than entrained air, and should clear up after the customer lets the water run into the sink or tub for a few minutes after the flushing is complete.

Notifications are going out by robo-calls for customers with current numbers on record at Seacoast. Signs are posted throughout PGA National. If you need additional information please call us at (561) 627-2920 between the hours of 9:00 a.m. and 4:00 p.m. weekdays (excluding holidays) or visit our website at [www.sua.com](http://www.sua.com). If there is an emergency after hours, your call will be routed to the Water Treatment Plant and staff may be dispatched.

Interested in knowing why Seacoast is flushing? Read on...

Like a number of local communities developed in 1970s and 1980s, the water and sewer systems in PGA National were constructed to serve a considerably greater development intensity than actually occurred. As a result, there are pipeline segments that are larger than they need to be, and as water passes through these, it slows, giving opportunity for precipitates to form and settle to the pipeline bottom. While these precipitates are not harmful, transient high velocity events (routine flushing, broken water lines, etc.) can sweep them into customers' service lines with aesthetically displeasing results. Periodic targeted high velocity unidirectional flushing programs such as this one are designed to remove the precipitates before this occurs.